

WARRANTY CERTIFICATE

This is to certify that Free Hot Water will warranty all solar collectors for the period of 10 years from delivery.

During the warranty period, Free Hot Water shall supply replacements free of charge for each 7000 series collector duly installed and to be replaced, for materials, which have demonstrably not fulfilled one of the requirements of each valid standard EN12975.

Excluded from liability is breakage of glass, damage in cases of force, which are the result of improper mounting or installation of the products.

Free Hot Water shall, however, not be liable for any damage brought about by mechanical stress or changes through a corrosive environment. Slight color deviations or impairments of the surface, which have no economically relevant influence on the function of the collector or its components, are not covered by the warranty, either.

Free Hot Water shall accept no liability for any resulting consequential damage, except for damage inflicted by Free Hot Water or its partners deliberately or through reckless, gross negligence.

Contractor must inform Free Hot Water within thirty days after a possible defect has become known, whereby Free Hot Water shall make a decision within a period of one month of being informed of such a defect, as to the possible return of such defective products at the expense of Free Hot Water.

A prerequisite for any liability on behalf of Free Hot Water arising out of this warranty is that:

- *A licensed specialist company installed professional mounting.*
- *Free Hot Water or their agents have been given the opportunity to examine the complaint immediately after the appearance of the defect.*
- *Confirmation is available of taking into operation having been carried out in the due and proper manner, and of annual inspection and maintenance by a specialist company in this respect.*
- *Warranty will be void if the sticker with the production date, traceable through the serial number of the collector is removed.*

This certifies that the Solar Installation performed by _____ and dated _____ was professionally installed.

